



JSS MAHAVIDYAPEETHA

**J S S COLLEGE FOR WOMEN(AUTONOMOUS)**

(An Autonomous College of University of Mysore: Re - Accredited by NAAC at 'A' Grade with CGPA of 3.07)

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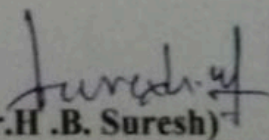
**CERTIFICATE**

I hereby, certify that the project work entitled "**CUSTOMER SATISFACTION : A CASE STUDY AT TVS SONA MOTORS**" is an authentic record of the bonafide project work carried out by **AISHWARYA M SATHISH., ANUSHA K., BHAGYALAKSHMI M., GOWTHAMI M., SWATHI M.**, under the guidance and supervision of **Dr. SHILPA. S.**, Assistant Professor, Department of Commerce, JSS College for Women (Autonomous), Saraswathipuram, Mysuru in partial fulfillment for the award of the degree of Bachelor of Commerce at JSS College for women (Autonomous), Saraswathipuram, Mysuru.

This project work or any part of it has not been previously submitted for the award of any degree or diploma or other university or institution.

Place:Mysuru

Date: 10.09.2022

  
(Dr.H .B. Suresh)

Principal  
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